

Utah 211

Inform. Connect. Empower.

Utah 211 is more than a three-digit phone number. Utah 211 empowers people with information and knowledge to positively change their own lives.

Statewide, callers can access this service through its **24/7 hotline and web, app, email and text platforms, where trained information specialists are at the ready to help** address not just a caller's immediate problem, but what might be its root cause.



Get Help. Give Help.
United Ways of Utah



Utah 211 information is available in over **220** languages.



Statewide, **9,688** services are provided by **2,735** providers

Supporting Utah 211 goes further than making human services more accessible to Utahns. The data 211 collects helps identify disparities and gaps in services and resources throughout Utah, which United Way of Salt Lake and other organizations can then work to address.

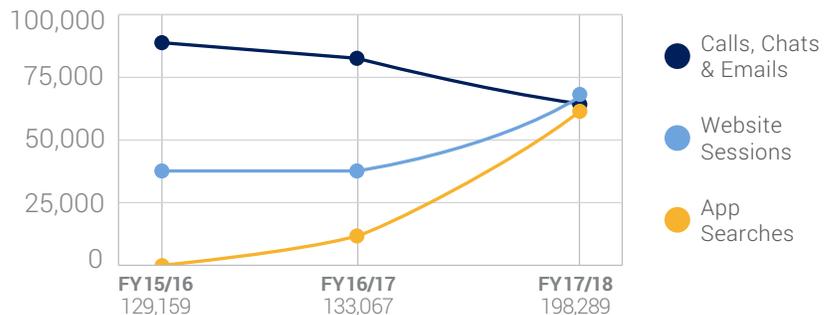
In just over a decade, 211 has become an essential part of Utah's service delivery system. By bringing the private and public sector together and making critical resources more accessible, we are empowering more than 150,000 Utahns each year to secure a brighter future.



UTAH 211 INTERACTIONS



In the past three years, **Utah 211 interactions have been on the rise** in website sessions and app search interactions.



How Utah 211 Helped Jane



Jane, a young woman in her mid-20s, called 211 in desperate need of food. She disclosed that she was legally disabled, had no transportation, and was pregnant and alone.

The information specialist connected her to the onsite mobility manager, who helped her find a doctor, a food pantry, parental support groups, and even helped her plan a way to get there. Jane was beyond grateful. She was alone and scared, but found hope and solace in the support given by the team at 211.

FEATURED BRIGHTSPOT

Utah 211 was one of four centers to volunteer to support the text hotline offered to survivors of Hurricane Irma as they evacuated and recovered from the storm. Three of our staff members were interviewed by United Way World Wide for a national presentation about the experience of offering support.

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211UTAH.ORG

