



# Utah 211

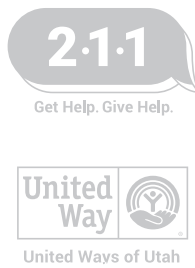
## Inform. Connect. Empower.

Utah 211 is more than a three-digit phone number. Utah 211 empowers people to positively change their own lives by providing information, knowledge, and connections. Statewide, callers can **get help from trained information specialists through hotline, website, app, email, and text platforms**. These specialists help address not just the immediate problem, but also the root cause.





Utah 211 information  
is available in over  
**220** languages.



Statewide, **9,664** services  
are provided by **2,922**  
providers.

Supporting Utah 211 goes further than making human services more accessible to Utahns. The data 211 collects helps identify disparities and gaps in services and resources throughout Utah, which United Way of Salt Lake and other organizations can then work to address.

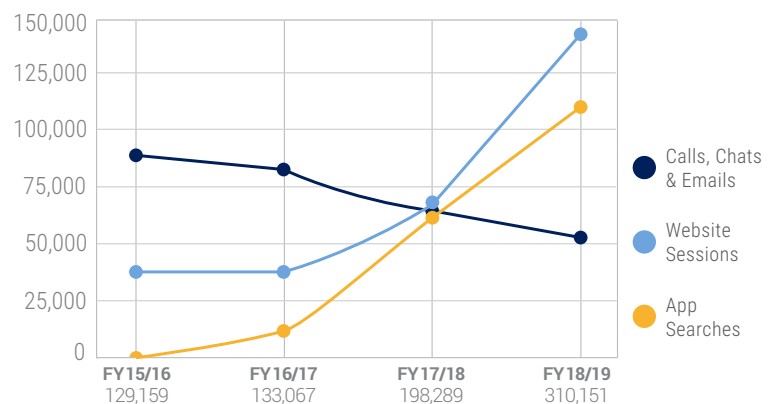
In just over a decade, 211 has become an essential part of Utah's service delivery system. By bringing the private and public sectors together and making critical resources more accessible, we are empowering more than 150,000 Utahns each year to secure a brighter future.



## UTAH 211 INTERACTIONS



In the past three years, **Utah 211 interactions have been on the rise** in website sessions and app search interactions.



## How Utah 211 Helped Students



When the onset of COVID-19 forced an unexpected move to online learning, it highlighted existing inequities in the education system. Utah 211 was able to connect families with the *Stay Safe, Stay Connected* initiative, which is working with generous donors and partners to ensure that kids and their families have access to affordable internet and the devices they need to continue learning. More than 1,200 devices have been distributed since the program began, and more are on their way to families in need.

## RESPONSE HIGHLIGHTS

Utah 211 supports Utahns and the Nation during events like:

- Magna Earthquake
- COVID-19 Pandemic
- Hurricane Dorian
- Sandy Water Contamination Incident

Inform. Connect. Empower.  
**211UTAH.ORG**